



HOSPITAL CENTRAL SERVICES, INC.

# "Coming *together* is a beginning, staying together is progress, and working together is success."

- HENRY FORD



## A MESSAGE FROM HCSC'S

## CHAIRMAN AND PRESIDENT

Hospital Central Services, Inc. (HCSC) and its affiliates, HCSC-Laundry & Linen Services and Miller-Keystone Blood Center (MKBC), share a common goal of serving the people of the community every day and at their most vulnerable times. That includes providing hygienically clean and comfortable linen to hospitals and outpatient facilities from our Linen Services Division and delivering life-saving blood to our hospital partners for emergency care and surgeries from our Miller-Keystone Blood Center Division. The people in the communities that we serve trust HCSC as a reliable source for these essential products and services. Serving the community together — that's what we do.

Our work is deeply integrated into the community. We support patients in hospitals. We bring together community organizations, philanthropists, volunteers, and blood donors, with the shared aim of serving the health of the population. We employ more than 1,100 mission-driven individuals and our roster continues to grow. We give back to the community through grants and scholarships that support non-profit organizations focused on health education and deserving students. We evolve with the diversity of our community by investing in new programs and resources to reach everyone. People's willingness to help others will always be a noble virtue, and it is the central commitment of HCSC. Collaboration and altruism allow us to achieve great things together.

## "Education is for improving the lives of others and for leaving your community before than you found it."

Activist Marian Wright Edelman

HCSC believes that education is fundamental to improving lives and enhancing communities. This year, HCSC's Education Fund Committee presented grants to 13 regional non-profit organizations to underwrite their educational initiatives and support their significant contributions to communities.

In addition, HCSC proudly awarded 37 regional high schools with scholarships in fiscal year 2023. Some of these scholarships were awarded to applaud student efforts in coordinating their school's blood drives. Others were presented directly to the schools to underwrite their important educational activities.

Henry Ford, American industrialist, and founder of Ford Motor Company, understood the power of inspiration, cooperation, and tenacity to get important work done well. As the chief developer of the assembly line technique of mass production back in 1913, he showed that working together is not only efficient, but it creates jobs, elevates families, and serves communities. Similarly, HCSC understands that engaging and mobilizing people multiplies the effects of their individual efforts. HCSC and its subsidiaries are *Serving the Community Together*.

If you were to ask one of HCSC's front-line laundry workers why they have worked here for 10, 20, or even 30 years, they will probably just smile and speak to the importance of what they do. If you were to thank one of our Blood Center's collections specialists for their efforts, they will nod and share a life-saving story that they have contributed. And tell one of our blood donors that they're a hero, and they will just shrug their shoulders and say that they are "just doing the right thing."

## HCSC EDUCATION FUND GRANT RECIPIENTS

- Boy Scouts Minsi Trail
   Council
- Cancer Support Community of the Lehigh Valley
- Cedar Crest College "Partners in Nursing" Program
- Center for Humanistic Change
- Children's Home of Easton
- Community Music School of the Lehigh Valley
- Emmanuel United Methodist Church
- The Hillside School
- Immaculata University
- Lehigh Valley Center for Independent Living
- LifePath
- Mercy School for Specialized Learning
- VIA of the Lehigh Valley

That's what we do at HCSC - we help others in our community, every single day. It's that attitude of compassion, kindness, and unselfishness that makes communities out of groups of people who may otherwise be strangers, and lets us succeed together beyond our wildest dreams.

Peter J. Castagna, Jr. President & CEO

HCS, Inc. & Affiliates

John Brown

Chairman of the Board Hospital Central Services, Inc.



## LINEN SERVICES

Reliable and responsive linen service is essential for providing quality patient care. HCSC is an industry leader in healthcare textile rental services, and has earned brand credibility for excellence and trustworthiness. HCSC consults and collaborates with its owners and customers to create custom linen service solutions that deliver value and evolve with their needs.

Hospitals, ambulatory care facilities, physician offices, surgery centers, and long-term care organizations view HCSC as a dependable, professional partner that they can count on, particularly in times of crisis. The COVID-19 pandemic highlighted the importance of this need. HCSC's reputation for quality and customer service was rewarded as several new health systems converted

Hospitals, ambulatory care facilities, physician offices, surgery centers, and long-term care organizations view HCSC as a dependable, professional partner that they can count on, particularly in times of crisis.

their linen programs in the past year including Penn State Lancaster Medical Center, Cape Regional Health System, Temple University Health System, and Beebe Medical Center.

HCSC's Ambulatory Care division continued to expand its service area, as three of its service routes were shifted to operate out of the renovated Baltimore, Maryland plant. The division now serves more than 2,200 locations on 21 routes, with more than 2,400 deliveries per week. In addition, 20 ambulatory care accounts signed on to use HCSC's new full-service curtain cleaning program that also includes removal and installation services. Beginning with the new fiscal year, HCSC plans to market, expand and grow the Ambulatory Care business in Delaware and Maryland by utilizing the new Baltimore hub.

While HCSC experienced a significant 12% increase in its linen expenses during the past year, there were no supply disruptions nor reported quality concerns with the products from the customer base. HCSC staff were able to secure supplier contracts for the calendar year, including a price hold for plastics. All plants continued to focus on sustainability efforts, including recycling more than 728,000 pounds of plastic, cardboard, and paper.

Although inflation has eased, cost increases continued to impact operations, particularly in diesel fuel, utilities, and linen costs. While water costs rose 10%,

overall consumption decreased 5% from the prior year. Natural gas and diesel fuel costs rose by 9% and 17% respectively, while total miles driven decreased by 6%, which was achieved through efficiencies in distribution practices.

Hiring and retention of employees at the five laundry processing facilities continued to improve throughout the year with few exceptions. Payroll costs remained stable, with increases in plant productivity, resulting in reduced overtime. Additionally, labor relations remained healthy - a testament to the positive relationship shared among the production team, management staff, and labor unions.

As the fiscal year progressed, HCSC's Linen Services and Finance teams continued to focus on the implementation of the *Linen Master* shipping and billing system. In addition, after successfully managing the start-up of HCSC's Ambulatory Care operations at the Baltimore plant, a new wrap machine was installed at the Ambulatory Care site in Allentown.

Over the past year, HCSC continued conducting semi-annual customer experience surveys, and held quarterly business reviews with several larger systems within its customer network. These client feedback activities have provided HCSC and its customers with valuable insights on its strengths, as well as actionable areas for improvement.

"Your delivery staff are amazing. They are always smiling, polite and courteous, and committed to making sure that everything is accurate with our deliveries."

"I feel that HCSC has always tried to create a good working relationship with their customers. We consider them valued, reliable partners, with very few service issues."

"Linens are in very good quality standing, and I get responses back very quickly. Plant staff are a huge help with any plant operation concerns or issues, and are usually resolved that same day."

"HCSC staff are very responsive to any unplanned events. They have also been very helpful is assisting one of our new hospitals managers as they transition to their new leadership position."

"Account Relations and Laundry Plant staff are terrific. They provide quality products and great customer service."

### HCSC LINEN SERVICES (CONTINUED)

Several important investments were made in the Allentown plant this past year. The exterior received a needed facelift with new paint, signage, LED lighting, and landscaping. In addition, a new UV system was installed on a trial basis that treats and enhances the oxidation process, increases stain removal and whiteness, and, most importantly, virtually eliminates organic contaminants. RFID tracking equipment was also installed in Allentown, while staff continues to evaluate scrub suit dispensing equipment options.

Hospital Central
Services Mission:
Partnering together
to enhance the
patient experience.

Recognizing HCSC's ultimate mission to enhance the patient experience, several product improvements were implemented to increase member hospitals' ease of use and product satisfaction. In addition to rolling out the full-service, customer-owned privacy curtain program, patient safety product enhancements included the introduction of the PerforMAX fitted sheets, blankets, and pillowcases. Knit contour sheets were

increased to a length of 86", to fit on both Hill-Rom Centrella and Striker ICU hospital beds, and the length of bed sheets was increased to 112". Additionally, a heavier fabric was introduced for patient and TIV gowns. Behavioral Health scrub suits and pediatric products were added, and surgical towels were upgraded with a tighter weave and heavier fiber for less linting. Staff also increased the testing of new products to ensure that all required specifications are maintained.

HCSC's commitment to providing its customers with safe, reliable, high-quality linen products and services includes following the strict industry certification standards of the Healthcare Laundry Accreditation Council (HLAC) and Textile Rental Services Association (TRSA) "Hygienically Clean" programs. The Kingston, Pennsylvania and Baltimore, Maryland plants are both certified through 2024; and the Asbury Park, New Jersey plant through 2025. The Camden, New Jersey and Allentown, Pennsylvania plants are dual-certified by HLAC and TRSA through 2025. This recertification ensures that HCSC's clients will receive a timely flow of products that are consistently safe for both their employees and patients.



#### **YEAR-END NOTES**

2,365 TOTAL PARTICIPANTS	2,216 AMBULATORY CARE ACCOUNTS
32 ALLENTOWN ACCOUNTS	36 KINGSTON ACCOUNTS
30 ASBURY PARK ACCOUNTS	29 CAMDEN ACCOUNTS
22 BALTIMORE ACCOUNTS	<b>30,136</b> TOTAL BEDS

120,920,815
TOTAL CLEAN POUNDS SHIPPED



## MILLER-KEYSTONE BLOOD CENTER



Miller-Keystone Blood Center serves as a blood provider for 35 hospitals in eastern Pennsylvania and western New Jersey. For more than 50 years, MKBC has been one of the nation's most highly regarded blood centers, delivering safe, reliable blood products to meet the needs of hospital partners in the community.

This past year, the Blood Center took several steps to continue to bolster the blood supply through investments and programs to engage new and existing blood donors. MKBC relocated its Easton Donor Center to a larger space in Palmer Township that is more convenient and visible to area residents. A soft opening was held in March, followed by a grand opening celebration and ribbon cutting in April with VIPs including Northampton County Executive Lamont McClure, and representatives from the offices of the honorable Lisa Boscola, Joseph Emrick, and Susan Wild attending.

MKBC also launched the "Drops" recruitment initiative, a monthly program designed for businesses to partner with the Blood Center to increase blood donations from their employee base. Partnering organizations receive customized monthly content designed to educate, inform, and inspire employees to donate blood at their organization's blood drives or at an MKBC donor center. It includes general information on the importance of donating blood, donor eligibility information, MKBC Donor Center locations, upcoming Blood Center events/promotions, and more. Partnering organizations share this information with their employees and encourage them to schedule appointments.

In February, MKBC launched a program to educate the Hispanic Community about the importance of diversifying the community blood supply for better patient outcomes. A Community Liaison Manager was hired that was made possible by a two-year grant from the Highmark Foundation. This individual began focusing on developing strong community partnerships with Hispanic businesses, churches, schools, and organizations to boost MKBC's donor base through education and outreach.

In addition to supporting the local hospitals with life-saving blood each day, MKBC also supports a network of community blood centers to prepare for and respond to unforeseen emergencies. This year, the Blood Center joined the Blood Emergency Readiness Corp, or BERC, a network of blood centers across the nation committed to responding to any mass

#### **2022 LOCAL LEADER AWARD RECIPIENTS**

Allison Perno Memorial Drive Daniel Boone High School East Penn Manufacturing Fleetwood High School Geisinger Medical Center

Kempton Excavating

Rempton Excavating

Lehigh Valley Health Network - Cedar Crest Lehigh Valley Health Network - Muhlenberg

St. Joseph the Worker Parish

St. Luke's University Health Network - Bethlehem

St. Peter's United Church of Christ

transfusion disasters that may strike. Blood Centers in the group are "on-call" on a rotating basis to respond to a BERC activation.

In May of 2022, during its first on-call time frame, MKBC was called into action to supply emergency blood products to healthcare facilities in Texas following the Uvalde Elementary School shooting.

The Blood Center also announced an alliance with BioLinked®, an organization that partners with trusted Blood Centers throughout the U.S. to build a robust network of diverse individuals interested in participating in clinical research studies. Donors can register with BioLinked® regardless of their blood donor status, and involvement is optional, confidential, and self-managed. The

database allows BioLinked® to anonymously search for willing individuals who meet specific research needs. This is yet another way for the Blood Center, its donors, and all community members to help find cures and save more lives!

Miller-Keystone Blood Center
Mission: Saving lives by
partnering with our community
to provide a continuous supply
of blood products and services.

In April, MKBC staff participated in the first annual "Blood Advocacy Week," a virtual initiative that focused on collaboration among the blood bank community, legislators, agency decision makers, providers, advocates, and others. Highlights of the week included presentations on trends impacting the nation's blood supply, promoting new donor eligibility criteria, and why donor diversity is critical for the nation's blood supply.

Blood Advocacy Week was created to allow individuals and organizations to participate, raise their collective voices, and make clear that everyone is impacted by the lifesaving power of blood donation. Goals included promoting the value of blood to patients, communities, and the healthcare system; and advocating for changes that strengthen the blood supply and ensure blood is available when needed most. Several local and state representatives supported the awareness effort through media mentions and/or social media posts to encourage blood donations.

The Blood Center continues to prepare for implementing the FDA's new guidance on individual risk assessment, including significant changes to donor history questionnaires, standard operating practices, and more. This initiative will help create a more inclusive blood donation process and increase the availability of blood products for our region and the country, while still maintaining the safety of the blood supply. A final implementation date will be announced in the new fiscal year.

The FDA also revised many of its eligibility guidelines for travel and lifted the final section of its variant Creutzfeldt-Jakob disease (vCJD), or "mad cow," ban for persons who previously lived in the United Kingdom, France, and/or Ireland.

MKBC continued to honor the nation's veterans through its Veterans Still Serving (VSS) program. Veterans embody selflessness and service to their communities and the nation. Throughout the year, blood donors who are also military veterans received a customized MKBC Challenge Coin, symbolizing camaraderie and unity, and honoring their sustained contributions to their communities. More than 300 of these challenge coins have been presented since the beginning of the program in 2022. MKBC continues to recognize these veterans and acknowledge their impact, as photos of each receiving their challenge coin rotate on the OptiSigns in donor center canteens.



MKBC's "Thank the Donor" program, enables transfusion recipients to anonymously connect with their donors to thank them for their generosity. These recipients' words sincerely reflect MKBC's lifesaving impact on the communities that we serve.

"One year ago today, I delivered our third child - a son. I also almost lost my life to a hemorrhage just hours after the birth. Because of you, I am here to celebrate my son's first birthday with my family. Because of you, today remained a day of joy, and not one of sorrow. Words will never be enough, but thank you. You literally helped save my life."

"Thank you so much for your willingness to donate blood! My dad needed platelets before he could undergo an emergency procedure, so I don't know what would have happened had he not been able to get a transfusion. Your donation is so generous and went to very good use!"

"I recently had a terrible scare. My blood level had dropped so low that I was scared I wouldn't be able to recover. Due to your kind generosity, I SURVIVED!!! I thank you, and my family thanks you as well. I am a wife of over 30 years, a mom of 3 children, a Mimi to 1 grandchild, and I also care for my elderly mom. You will never know what this has meant to my entire circle. I thank you from the bottom of my heart."

"I really am grateful for your time and effort to donate blood. I am an ovarian cancer patient who has been receiving chemo since August of 2021. The chemo is really affecting my hemoglobin. I am now at the point that I need blood transfusions. Your generous gift of blood will help me regain some of my lost energy to continue my fight. Prayers for remission. And again, thank you very much."

7

## MILLER-KEYSTONE BLOOD CENTER (CONTINUED)

A moving tribute to 9/11 heroes marked the start of the fiscal year, as MKBC welcomed the Tunnel to Towers Foundation 9/11 Never Forget Mobile Exhibit to its Pittston and Bethlehem locations. More than 60 sponsors joined together for this special tribute. A total of 448 blood units were collected, which far surpassed the original goal to collect 343 units of blood. The 343-unit goal represented one unit for each fire, police, and/or EMS worker who lost their lives at the World Trade Center on September 11th.

Fundraising initiatives, including the Fall Annual Appeal and the newly created Corporate Sponsorship program, raised nearly \$300,000 for The MKBC Fund, enabling the purchase of life-saving testing and collection equipment as well as blood mobile and courier vehicles. Total fundraising for the fiscal year neared \$600,000 and included efforts to secure grants from regional foundations.

In June, Miller-Keystone Blood Center honored 115 volunteers who work tirelessly with MKBC staff each and every day. Several weeks after the event, we sadly said goodbye to Jean Achey, a dedicated volunteer to MKBC and numerous other organizations throughout the Lehigh Valley. Jean passed away at age 94, after having volunteered more than 20,000 hours at MKBC, spanning more than 30 years. Jean has left a legacy of service that will be long remembered and an inspiration to all.

### YEAR-END NOTES 37,110 10,785 **TOTAL WHOLE BLOOD DONATIONS COLLECTION DONATIONS** 425 56,859 TOTAL DONORS **TOTAL SPECIAL COLLECTION DONATIONS REGISTERED** 6,730 548 TOTAL FIRST-TIME **TOTAL BLOOD DONORS DRIVES**

69,876

TOTAL TRANSFUSABLE BLOOD PRODUCTS PREPARED

"Alone we can do so little; together we can do so much."

- HELEN KELLER

## **HCSC LAUNDRY & LINEN SERVICES**

## LINEN COORDINATORS COMMITTEE

Lisa Papp | ALARIS HEALTH AT BELGROVE

Lisa Papp | ALARIS HEALTH AT KEARNY

Ramon Salomon | ALARIS HEALTH AT WEST ORANGE

Justin Mussina | ATLANTICARE REGIONAL MEDICAL CENTER 
CITY DIVISION

Justin Mussina | ATLANTICARE REGIONAL MEDICAL CENTER -

MAINLAND DIVISION

Brigitte Buie | BACHARACH REHABILITATION HOSPITAL

Danny Rebello | BARNABAS HEALTH BEHAVIORAL HEALTH CENTER

Tris Hendrickson | BARNES-KASSON HOSPITAL

Jason Willis | BEEBE HEALTH - LEWES CAMPUS

Karl Schu | BERWICK HOSPITAL CENTER

Faith Grant | CAPE REGIONAL MEDICAL CENTER

Shelly Rushbrook | CAPITAL HEALTH - HOPEWELL

Jennifer Burns | CAPITAL HEALTH - REGIONAL MEDICAL CENTER

Francis Andrews | CEDARBROOK - ALLENTOWN

Rodney Taylor | CEDARBROOK - FOUNTAIN HILL

Luis Marmoleio | CENTRASTATE MEDICAL CENTER

Rudy Daley | CHILDREN'S SPECIALIZED HOSPITAL - MOUNTAINSIDE

Rudy Daley | CHILDREN'S SPECIALIZED HOSPITAL - NEW BRUNSWICK

Oliver Johnson | CHILDREN'S SPECIALIZED HOSPITAL - OCEAN

Jariel Gonzalez | CHILTON MEDICAL CENTER

Faith Lockwood | DEBORAH HEART AND LUNG CENTER

Anne Marie York | DOYLESTOWN HOSPITAL

Keith Mosley | ENCOMPASS HEALTH REHABILITATION HOSPITAL OF TINTON FALLS

William Jones | ENCOMPASS HEALTH REHABILITATION HOSPITAL OF TOMS RIVER

Sonia Thompson | ENDLESS MOUNTAINS HEALTH SYSTEMS

Dave Watson | FAIRMOUNT BEHAVIORAL HEALTH SYSTEM

Paula Lawson | FELLOWSHIP MANOR

Paula Lawson | FELLOWSHIP TERRACE

Paula Lawson | FELLOWSHIP VILLA

Kathy Rich | FOX CHASE CANCER CENTER

David Zaleski | FRIENDS HOSPITAL

Anthony Calabro | GEISINGER BLOOMSBURG HOSPITAL

Paul Prendergast | GEISINGER COMMUNITY MEDICAL CENTER

Vincent Timpanelli | GEISINGER DANVILLE

Greg Gruver | GEISINGER ENCOMPASS HEALTH REHAB HOSPITAL

Rhonda Geedy | GEISINGER LEWISTOWN HOSPITAL

Gina Cicio | GEISINGER MARWORTH

Vincent Timpanelli | GEISINGER SHAMOKIN AREA COMMUNITY HOSPITAL

Jay Bohn | GEISINGER SOUTH WILKES-BARRE

Lisa Haas | GEISINGER ST. LUKE'S HOSPITAL

Jay Bohn | GEISINGER WYOMING VALLEY MEDICAL CENTER

Tyrone Wesley | GLEN MEADOWS

Juan Crofford | GOOD SHEPHERD HOME

Andre Walker GOOD SHEPHERD PENN PARTNERS

Tony Melendez | GOOD SHEPHERD REHABILITATION CENTER - BETHLEHEM

Grea Wuchter GOOD SHEPHERD SPECIALTY HOSPITAL

Errol Costello | GRAND VIEW HEALTH

Jane DeWitt | HACKETTSTOWN MEDICAL CENTER

Johanna Reyes | HOLY CROSS GERMANTOWN HOSPITAL

Johanna Reyes | HOLY CROSS HOSPITAL

Felishia Jordan | HSC PEDIATRIC CENTER (THE)

Bill Farrell | HUNTERDON MEDICAL CENTER

Joanina Grusemeyer | INSPIRA MEDICAL CENTER - ELMER

Diana Pusey | INSPIRA MEDICAL CENTER - MULLICA HILL

Diana Pusey | INSPIRA MEDICAL CENTER - VINELAND

James E Brown, MHA | JEFFERSON HEALTH - ABINGTON

Kim Walter | JEFFERSON HEALTH LANSDALE HOSPITAL

Delwana Simpson | JEFFERSON HEALTH MAGEE REHABILITATION HOSPITAL

Kori Teets | JEFFERSON HEALTH METHODIST HOSPITAL

Gregory Sizer | JEFFERSON HOSPITAL FOR NEUROSCIENCE

Elizabeth Ivins | JEFFERSON - BUCKS COUNTY HOSPITAL

Troy Williams | JEFFERSON - CHERRY HILL

Christine Casper | JEFFERSON - FRANKFORD HOSPITAL

Mark Mager | JEFFERSON - STRATFORD HOSPITAL

James McQuiggan | JEFFERSON - TORRESDALE HOSPITAL

Keith Tworzyanski JEFFERSON - WASHINGTON TOWNSHIP

Tony McCray | KESSLER INSTITUTE OF REHABILITATION HOSPITAL AT MARLTON-SELECT MED

Ray Duda | KESSLER INSTITUTE FOR REHABILITATION - NORTH

Kelly Davis | KESSLER INSTITUTE FOR REHABILITATION - WEST

Paul Whalen | KESSLER REHABILITATION HOSPITAL - CHESTER

Matt Diliegro | KEYSTONE CENTER

Maria Diluzio | KINDRED HOSPITAL OF PHILADELPHIA

Christmarie Gonzales | KINDRED HOSPITAL PHILADELPHIA - HAVERTOWN

Marc Curcio | LEHIGH VALLEY HEALTH NETWORK - CARBON

Daryl Grant | LEHIGH VALLEY HEALTH NETWORK - CEDAR CREST

Marc Curcio LEHIGH VALLEY HEALTH NETWORK - DICKSON CITY

Zozett Bandy LEHIGH VALLEY HEALTH NETWORK - HAZLETON

Daryl Grant | LEHIGH VALLEY HEALTH NETWORK - MUHLENBERG

Maureen Curran | LEHIGH VALLEY HEALTH NETWORK - POCONO

Steve Prutzman | LEHIGH VALLEY HEALTH NETWORK - SCHUYLKILL EAST

## LINEN COORDINATORS COMMITTEE (CONTINUED)

Tom Peterson | PROSPECT DCMH, LLC

Steve Prutzman | LEHIGH VALLEY HEALTH NETWORK -Ebonee Poindexter | PROSPECT TAYLOR HOSPITAL, LLC Jen Cramer | ST. LUKE'S HOSPITAL - MINER'S CAMPUS SCHUYLKILL SOUTH Danny Arroyo | REGIONAL HOSPITAL OF SCRANTON Christine Brewer | ST. LUKE'S HOSPITAL - MONROE CAMPUS Jeffrey Beisel LEHIGH VALLEY HEALTH NETWORK - TILGHMAN Philmore McCalla RWJBARNABAS HEALTH CLARA MAASS Trudy Moyer | ST. LUKE'S HOSPITAL - SACRED HEART CAMPUS Jeffrey Beisel | LEHIGH VALLEY HEALTH NETWORK -MEDICAL CENTER Johna Pierson | ST. LUKE'S HOSPITAL - WARREN CAMPUS TILGHMAN SURGERY CENTER Robert Dietrick | RWJBARNABAS HEALTH COMMUNITY Matt Ernst | ST. LUKE'S UNIVERSITY HOSPITAL Jeffrey Beisel | LEHIGH VALLEY HEALTH NETWORK-MEDICAL CENTER - TOMS RIVER 17TH & CHEW Eric Sankovsky | ST. LUKE'S UPPER BUCKS HOSPITAL Siheem Foster | RWJBARNABAS HEALTH COOPERMAN Keenen Hite | ST. MARY MEDICAL CENTER Jeffrey Beisel | LEHIGH VALLEY HOSPITAL - HECKTOWN OAKS BARNABAS MEDICAL CENTER Borys Kolodij St. Mary Rehabilitation Hospital Susan Bylone-Green | MERCY FITZGERALD HOSPITAL Joseph Rivers | RWJBARNABAS HEALTH - HAMILTON John Pancoast | TEMPLE HEALTH - CHESTNUT HILL HOSPITAL Tom Healy | MORRISTOWN MEDICAL CENTER Antoine Anderson | RWJBARNABAS HEALTH JERSEY CITY MEDICAL CENTER Anthony Pierce | TEMPLE HEALTH - EPISCOPAL CAMPUS Joseph McCullon | Moses Taylor Hospital Carmen Morales | RWJBARNABAS HEALTH MONMOUTH Myriam Negron NAZARETH HOSPITAL Brian Webster | TEMPLE HEALTH - JEANES CAMPUS MEDICAL CENTER John Sousa NEWTON MEDICAL CENTER Akeem Stoner | TEMPLE HEALTH - MAIN CAMPUS Kevin P. Caci RWJBARNABAS HEALTH MONMOUTH Alex Leung | OVERLOOK MEDICAL CENTER Keith Brennan THOMAS JEFFERSON UNIVERSITY HOSPITAL MEDICAL CENTER - SOUTHERN CAMPUS Baylen Botts Tower HEALTH - ST CHRISTOPHER'S Dennis Leonardo Penn State Health - Hampden Carlos Davila-Perez RWJBARNABAS HEALTH NEWARK CHILDREN'S HOSPITAL MEDICAL CENTER BETH ISRAEL MEDICAL CENTER Linda Lawrence | PENN STATE HEALTH - HOLY SPIRIT Eric Creaney | TOWER HEALTH PHOENIXVILLE HOSPITAL Danielle Damion | RWJBARNABAS HEALTH - RAHWAY MEDICAL CENTER Jill Robinson | TOWER HEALTH POTTSTOWN HOSPITAL Jaime Paredes | RWJBARNABAS HEALTH - SOMERSET Rvan Hoopert | PENN STATE HEALTH - ST. JOSEPH MEDICAL Sherlyn Weitzel Tower HEALTH READING HEALTH REHAB David Rieth | RWJBARNABAS HEALTH - UNIVERSITY HOSPITAL CENTER DOWNTOWN CAMPUS HOSPITAL Matthew Williams | SALEM MEDICAL CENTER Ryan Hoopert | PENN STATE HEALTH - ST. JOSEPH MEDICAL Sherlyn Weitzel Tower HEALTH READING HOSPITAL CENTER Jennette Stanard | SHRINERS HOSPITALS FOR CHILDREN Carl Shygelski | WAYNE MEMORIAL HOSPITAL Richard Butto | PENN STATE HEALTH - LANCASTER MEDICAL Leslie Klock | ST. FRANCIS ASSISI HOUSE Ashlev Heller | WELLSPAN GETTYSBURG HOSPITAL CENTER Alain Makidi ST. FRANCIS HOSPITAL Brenda Theurer | WELLSPAN GOOD SAMARITAN HOSPITAL Adam Lysdahl PENN STATE HEALTH - MILTON S. HERSHEY Reginald Williams | ST. FRANCIS MEDICAL CENTER-TRENTON MEDICAL CENTER Raymond Sechrist | WELLSPAN SURGERY AND Anna Wilkins | ST. LUKE'S HOSPITAL - ALLENTOWN CAMPUS REHABILITATION HOSPITAL Chris Garges | PINE RUN HEALTH CENTER Katie Nicodemo | ST. LUKE'S HOSPITAL - ANDERSON CAMPUS Robin Glass | WELLSPAN YORK HOSPITAL Patricia Smallcomb | POST ACUTE MEDICAL SPECIALTY Patrica Merwine | ST. LUKE'S HOSPITAL - CARBON CAMPUS HOSPITAL OF WILKES-BARRE Nancy White | WESLEY ENHANCED LIVING - APARTMENTS Rachel May | ST. LUKE'S HOSPITAL - EASTON CAMPUS Joseph Hickman | PROSPECT CCMC, LLC Nancy White | WESLEY ENHANCED LIVING - HEALTH CENTER

James McGinley | ST. LUKE'S HOSPITAL - LEHIGHTON CAMPUS

Steven Petrovich | WILKES-BARRE GENERAL HOSPITAL

## MILLER-KEYSTONE BLOOD CENTER

## MEDICAL ADVISORY COMMITTEE

David Anderson, MD | ST. LUKE'S UNIVERSITY HEALTH NETWORK-MINERS

Christopher Chapman, MD | ST. LUKE'S UNIVERSITY HEALTH NETWORK-BETHLEHEM

Peter Clifford, DO, PhD, MS | LVHN SCHUYLKILL/HAZLETON

Deline DaCosta, MD | ST. LUKE'S UNIVERSITY HEALTH NETWORK - WARREN

Gustaaf DeRidder, MD, PhD | GEISINGER

Irwin Hollander, MD | GRAND VIEW

Atef Labeed, MD | ST. LUKE'S UNIVERSITY HEALTH NETWORK - QUAKERTOWN

Elsie Lee, MD | LEHIGH VALLEY HEALTH NETWORK

Marvin Lessig, DO | SUMMIT MEDICAL GROUP

Jingzuan Liu, MD | ST. LUKE'S UNIVERSITY HEALTH NETWORK - ALLENTOWN

Emily Miller, MD | ST. LUKE'S UNIVERSITY HEALTH NETWORK - ANDERSON

Randin Nelson, MD | GEISINGER



Maria Pedemonte, MD | HUNTERDON HEALTHCARE
Michael Sherman, MD | ST. LUKE'S UNIVERSITY HEALTH
NETWORK - MINERS

Sharon Swierczynski, MD | TOWER HEALTH

Adam Toll, MD | ST. LUKE'S UNIVERSITY HEALTH NETWORK MONROE

#### MILLER-KEYSTONE BLOOD CENTER

## **DEVELOPMENT & MARKETING COMMITTEE**

Lina Barbieri | MILLER-KEYSTONE BLOOD CENTER

Everitt F. Binns, PhD | EASTERN PA EMS COUNCIL (RETIRED) CHAIRMAN

Eric Blew | PENNSYLVANIA INSURANCE ALLIANCE

Peter J. Castagna, Jr. | MILLER-KEYSTONE BLOOD CENTER

Laurie Hackett | AIR PRODUCTS

Rami Nemeh | MILLER-KEYSTONE BLOOD CENTER

Todd Quann | LEHIGH VALLEY INTERNATIONAL AIRPORT

Chris Roff | MILLER-KEYSTONE BLOOD CENTER

Keith Vogrin | MILLER-KEYSTONE BLOOD CENTER

Dan Walsh | VIAMEDIA

Jeff Warren | PROGRESSIVE CONSULTING STRATEGIES

### MILLER-KEYSTONE BLOOD CENTER

## **BLOOD BANK SUPERVISORS COMMITTEE**

Diane Amey | ST. LUKE'S UNIVERSITY HEALTH NETWORK - SCHUYLKILL / EASTON

Susan Amundsen | LEHIGH VALLEY HEALTH NETWORK - HAZLETON

Sharon Argue | GRAND VIEW HEALTH

Laura Bailey | LEHIGH VALLEY HEALTH NETWORK - CEDAR CREST

Sharon Burdick | GEISINGER - LEWISTOWN

Lisa Caldwell | LEHIGH VALLEY HEALTH NETWORK - CEDAR CREST

Jennifer Carver | GEISINGER - DANVILLE

Donna Cole | HUNTERDON HEALTHCARE

Jennifer Collins | LEHIGH VALLEY HEALTH NETWORK - SCHUYLKILL

Lisa DeBlass | GEISINGER - WYOMING VALLEY

James Degori | LEHIGH VALLEY HEALTH NETWORK - DICKSON CITY / POCONO

Robin Delorenzo | ST. LUKE'S UNIVERSITY HEALTH NETWORK - WARREN

Noreen Dructor | GEISINGER - SCRANTON

Katherine Fabian | LEHIGH VALLEY HEALTH NETWORK - CEDAR CREST

Chelsea Farling | ST. LUKE'S UNIVERSITY MEDICAL CENTER - UPPER BUCKS

Jeana Figueiredo | GRAND VIEW HEALTH

Tammy Germini | GEISINGER - LEWISTOWN

Courtney Getz | ST. LUKE'S UNIVERSITY HEALTH NETWORK - MONROE

Ashley Giannotti | GEISINGER ST. LUKE'S HOSPITAL

Nancy Gollie | LEHIGH VALLEY HEALTH NETWORK - MUHLENBERG

Melissa Grohotolsky | LEHIGH VALLEY HEALTH NETWORK - CEDAR CREST

Diane Guererro | ST. LUKE'S UNIVERSITY HEALTH NETWORK - BETHLEHEM ANDERSON

Lucille Hough | ST. LUKE'S UNIVERSITY HEALTH NETWORK - ALLENTOWN

Cindy Huffman | TOWER HEALTH

Cynthia Hunt | ST. LUKE'S UNIVERSITY HEALTH NETWORK - CARBON / GNADEN HUETTEN

Jessica Hufford | GEISINGER - DANVILLE

Patricia Jeffries | TOWER HEALTH

Patricia Killian | ST. LUKE'S UNIVERSITY HEALTH NETWORK - MINERS

Megan Kovacs | LEHIGH VALLEY HEALTH NETWORK - CEDAR CREST

Danielle Kozich | LEHIGH VALLEY HEALTH NETWORK - SCHUYLKILL

Polly Ann Maduro | LEHIGH VALLEY HEALTH NETWORK - HAZLETON

Emily Malloy | TOWER HEALTH

Michael McMahon | LEHIGH VALLEY HEALTH NETWORK - CEDAR CREST

Amy Moatz | Tower HEALTH

John Motsny | LEHIGH VALLEY HEALTH NETWORK - HAZLETON

Carol Motto | GEISINGER ST. LUKE'S HOSPITAL / SACRED HEART

Aisha Nikocevic | ST. LUKE'S UNIVERSITY HEALTH NETWORK BETHLEHEM

Karen Paul | ST. LUKE'S UNIVERSITY HEALTH NETWORK - WARREN

Kahul Patel | SUMMIT MEDICAL GROUP

Debbie Phillips | ST. LUKE'S UNIVERSITY HEALTH NETWORK - BETHLEHEM

Kaitlyn Reis | ST. LUKE'S UNIVERSITY HEALTH NETWORK - WARREN

Laura Sayegh | LEHIGH VALLEY HEALTH NETWORK - CEDAR CREST

Norine Schenck | ST. LUKE'S UNIVERSITY HEALTH NETWORK - UPPER BUCKS / EASTON

Jennifer Serafin | GEISINGER - WYOMING VALLEY

Karen Semensky | ST. LUKE'S UNIVERSITY HEALTH NETWORK - EASTON

William Siemers | HUNTERDON HEALTHCARE

Casey Sousa | ST. LUKE'S UNIVERSITY HEALTH NETWORK - ANDERSON

Linda Terry | LEHIGH VALLEY HEALTH NETWORK - CARBON COUNTY/SCHUYLKILL

Bethany Thren | ST. LUKE'S UNIVERSITY HEALTH NETWORK - ALLENTOWN

Andrea Vallance | HUNTERDON HEALTHCARE

Melanie Vanderbeck | ST. LUKE'S UNIVERSITY HEALTH NETWORK - GNADEN HUETTEN

Tricia Vaughan | ST. LUKE'S UNIVERSITY HEALTH NETWORK - BETHLEHEM

Theresa Wegrzyn | ST. LUKE'S UNIVERSITY HEALTH NETWORK - BETHLEHEM

Lisa Young | GEISINGER - SCRANTON



"Community is about doing something together that makes *belowging* matter."

- BRIAN SOLIS

## **BOARD OF DIRECTORS**



JOHN BROWN LEADERSHIP SOLUTIONS, LLC
BOARD CHAIRMAN

#### **HOSPITAL CENTRAL SERVICES, INC.**

Peter J. Castagna, Jr. | PRESIDENT & CEO - HCS, INC. & AFFILIATES

Michael Albarell | PRESIDENT - ALBARELL ELECTRIC. INC.

Everitt F. Binns, PhD | EXECUTIVE DIRECTOR - EASTERN PA EMS COUNCIL (RETIRED)

Eric Blew, LUTCF | PRESIDENT - PENNSYLVANIA INSURANCE ALLIANCE

Rocco Delvecchio | REGIONAL PRESIDENT - FIDELITY BANK (RETIRED)

Tim Fehr | CEO - BERKONE

Tom Garrity | SENIOR BUSINESS ADVISOR & MANAGING PARTNER - COMPASS POINT FAMILY BUSINESS CONSULTING

John Haney, MBA, LFACHE | DIRECTOR OF FINANCE - GRAND VIEW HEALTH PHYSICIAN GROUP (RETIRED)

Tom JeBran | PRESIDENT - TRANS-BRIDGE LINES, INC.

James Klunk | PRESIDENT - KLUNK & MILLAN ADVERTISING

Ashley Russo | PRESIDENT & EXECUTIVE PRODUCER - ASR MEDIA PRODUCTIONS

Myklola J. Salata, R.Ph. | PRESIDENT - YEAGER'S PHARMACY

Christina Schoemaker, MBA, CFRE | SENIOR VICE PRESIDENT, DEVELOPMENT, GRANTS & MARKETING - VALLEY YOUTH HOUSE



Everitt F. Binns, Ph.D.

EXECUTIVE DIRECTOR - EASTERN PA EMS COUNCIL (RETIRED)

BOARD CHAIRMAN

#### **HCSC ENTERPRISES, INC.**

Peter J. Castagna, Jr. | PRESIDENT & CEO - HCS, INC. & AFFILIATES

Dan Confalone | VICE PRESIDENT, FINANCE - ST. LUKE'S UNIVERSITY HEALTH NETWORK (RETIRED)

Tim Fehr | CEO - BERKONE

Tom Garrity | SENIOR BUSINESS ADVISOR & MANAGING PARTNER - COMPASS POINT FAMILY BUSINESS CONSULTING





Steven Albanese
VICE PRESIDENT & EXECUTIVE DIRECTOR - ALLSPIRE HEALTH GPO, LLC
BOARD CHAIRMAN

#### HOSPITAL CENTRAL SERVICES COOPERATIVE, INC.

Peter J. Castagna, Jr. | PRESIDENT & CEO - HCS, INC. & AFFILIATES

Tracy Burrell-Hancock | VICE PRESIDENT, FACILITY OPERATIONS - RWJ BARNABAS HEALTH

Christopher Fontana | VICE PRESIDENT, ENTERPRISE PROCUREMENT - JEFFERSON HEALTH

Kevin Hines | VICE PRESIDENT, MATERIALS MANAGEMENT - ST. LUKE'S UNIVERSITY HEALTH NETWORK

Scott Mengle | VICE PRESIDENT - PENN STATE HEALTH-ST. JOSEPH MEDICAL CENTER

John Olszewski, MHA | SENIOR DIRECTOR, CORPORATE COMPLIANCE - GRAND VIEW HEALTH

Catherine Polczynski, MBA, CMRP | VICE PRESIDENT, ENTERPRISE SUPPLY CHAIN - GEISINGER

Jonathan Pumphrey | CHIEF SUPPLY CHAIN OFFICER - WELLSPAN HEALTH SYSTEM

John Rafferty | ADMINISTRATION, SUPPLY CHAIN OPERATIONS - LEHIGH VALLEY HEALTH NETWORK

Jerry Taylor, MHA | DIRECTOR, STRATEGIC SOURCING - ATLANTIC HEALTH SYSTEM

Deborah Templeton, R.Ph. | CHIEF, SYSTEM SUPPORT SERVICES - GEISINGER (RETIRED)



Joseph A. Bubba, Esq.
PRINCIPAL - FITZPATRICK LENTZ & BUBBA, P.C.
BOARD CHAIRMAN

#### MILLER-KEYSTONE BLOOD CENTER

Peter J. Castagna, Jr. | PRESIDENT & CEO - HCS, INC. & AFFILIATES

Robert Begliomini, BS, PharmD, MBA, FASHP | PRESIDENT - LEHIGH VALLEY HEALTH NETWORK-CEDAR CREST

Everitt F. Binns, PhD | EXECUTIVE DIRECTOR - EASTERN PA EMS COUNCIL (RETIRED)

Gustaaf de Ridder, MD, PhD | SYSTEM DIRECTOR, TRANSFUSION SERVICES - GEISINGER

Rocco Delvecchio | REGIONAL PRESIDENT - FIDELITY BANK (RETIRED)

John Fistner | FOUNDER & CEO - ABLEPAY HEALTH

Marta B. Gabriel | COMMUNITY REPRESENTATIVE

Laurie Hackett | DIRECTOR OF COMMUNITY RELATIONS AND PHILANTHROPY - AIR PRODUCTS

**Doran Hamann** | BUDGET ADMINISTRATOR - COUNTY OF NORTHAMPTON (RETIRED)

John Haney, MBA, LFACHE | DIRECTOR OF FINANCE - GRAND VIEW HEALTH PHYSICIAN GROUP (RETIRED)

Ray Midlam, MBA | NETWORK VICE PRESIDENT, BUSINESS DEVELOPMENT & STRATEGY - ST. LUKE'S UNIVERSITY HEALTH NETWORK

Adam McMahon | SENIOR VICE PRESIDENT, COMMERCIAL BANKING - PNC BANK

Ron Ticho | CHIEF MARKETING & COMMUNICATIONS OFFICER - WLVT PBS39

Lindsay Watson | CO-FOUNDER - FIA NYC EMPLOYMENT SERVICES



- TOM VILSACK



## **JULY 1, 2022 - JUNE 30, 2023**

## HCSC EXECUTIVE STAFF



Peter J. Castagna, JR., MBA
PRESIDENT-CEO, HCS, INC. & AFFILIATES



Mark G. Angeny, BS
VICE PRESIDENT, HUMAN RESOURCES,
HCSC ENTERPRISES, INC. (RETIRED MARCH 2023)



David Camardella, MBA

VICE PRESIDENT, INFORMATION TECHNOLOGY,
HCSC ENTERPRISES, INC.



Stephen A. Gergar, MBA, CMA
VICE PRESIDENT, FINANCE & CHIEF FINANCIAL OFFICER,
HCSC ENTERPRISES, INC.



D. Kip Kuttner, D.O.
VICE PRESIDENT/ MEDICAL DIRECTOR,
MILLER-KEYSTONE BLOOD CENTER



Daniel J. Marcante, MOM
VICE PRESIDENT & CHIEF OPERATING OFFICER,
HCS COOPERATIVE, INC



William N. Moyer, MBA
VICE PRESIDENT, MARKETING & SERVICE,
HCS COOPERATIVE. INC



Rami Nemeh, BS, MT
VICE PRESIDENT & CHIEF OPERATING OFFICER,
MILLER-KEYSTONE BLOOD CENTER



Eric D. Yeakel, MBA
VICE PRESIDENT, ADMINISTRATION,
HCS COOPERATIVE, INC.

## HOSPITAL CENTRAL SERVICES, INC. & AFFILIATES

### **Corporate Office**

2171 28th Street S.W., Allentown, PA 18103

#### **HCSC-Linen Services**

2139 28th Street Allentown, PA 18103

Rear, 310 Market Street Kingston, PA 18704

224 Broadway Camden, NJ 08104

1005 Memorial Drive Asbury Park, NJ 07712

3001 Cowan Avenue Baltimore, MD 21223

## **HCSC-Ambulatory Care Division**

759 Roble Road, Suite 2 Allentown, PA 18109

3001 Cowan Avenue Baltimore, MD 21223

#### **Miller-Keystone Blood Center**

1465 Valley Center Parkway Bethlehem, PA 18017

1255 S. Cedar Crest Boulevard, Suite 1300 Allentown, PA 18103

Five City Center, 740 Hamilton Street, Suite 105 Allentown, PA 18101

3765 Nicholas Street, Suite B Easton, PA 18045

400 Route 315, Suite E Pittston, PA 18640

2745A Leiscz's Bridge Road Reading, PA 19605

400 Main Boulevard East, Suite 601 Ewing, NJ 08638

For more information about Hospital Central Services, Inc. or any of its affiliates, call 610-791-2222 or 800-444-HCSC (4272), or visit our website at HCSC.org.

